



Policy name:	Community Behaviour Policy
Author:	Harrow Local Authority (adopted at Camrose Primary School)

1. Introduction

At Camrose Primary School we strive to build strong relationships with parents, carers and visitors. This helps create a stimulating, happy and safe learning environment which continues from school to home and the wider community, providing all our pupils with the opportunity to achieve their personal best. The trust, support and co-operation of parents is fundamental to the continued success of our school.

Our staff come to work to educate and support our pupils and we believe it is important for everyone involved with school life to communicate in a respectful and productive manner, whether in person, on the phone, or online. In this way, staff, pupils, parents, carers and members of the public behave respectfully to each other at all times, which helps to promote the most constructive working and learning environment.

2. Inappropriate Behaviour

- 2.1 Though fortunately rare, the school takes any instances of inappropriate behaviour very seriously and will not tolerate any circumstances which may make pupils or members of staff feel threatened. A perceived threat, or any action which makes another individual feel threatened, can be sufficient to bar parents from the premises.
- 2.2 The use of foul and abusive language will not be tolerated on the school premises over the telephone or in any other form of communication.
- 2.3 Any individual at Camrose Primary School should not be discriminated against, whether a staff member, pupil or another adult, on the basis of their age, race, ethnicity, religion, cultural belief, attainment, disability, gender, sexuality or background.
- 2.4 Bullying, harassment or intimidation, including physical, sexual and verbal abuse, will not be tolerated under any circumstances and may be reported to the police.
- 2.5 The school holds the right to escort anyone off the premises who is displaying aggressive or disruptive behaviour.
- 2.6 Under section 547 of the Education Act 1996, it is an offence for any person to cause a nuisance or disturbance on school premises. In such circumstances the police may be contacted to assist in the removal of individuals from the premises, where necessary.
- 2.7 As outlined in this policy, the persistent occurrence of unacceptable behaviour can result in individuals being permanently banned from the premises and/or restrictions on communications with the school.
- 2.8 The sending of abusive or threatening written or email messages will be treated in the same way as any other abusive or threatening behaviour.
- 2.9 The following are examples of inappropriate behaviour which may result in sanctions being issued against an individual:
 - Causing intentional damage to school property
 - Breaching the school's security procedures

- Verbal abuse: swearing, talking in an aggressive manner, using offensive language or raising their voice at another individual
- Making racist or sexual comments, or discriminating against any member of staff or pupil for any reason of position, gender or any other personal characteristic or behaviour
- Physical violence
- Physically intimidating an individual such as by standing in very close proximity
- The use of threatening body language such as shaking a fist or wagging a finger close to an individual's face and other forms of passive aggressive behaviour which may cause distress or harm to others
- Writing or online messaging abusive or defamatory comments regarding an individual or the school, including on social media

Any abusive, foul or insulting language, physical attacks or aggressive or threatening behaviour towards staff members, governors, pupils, parents or any member of the public within our premises, on the phone or online, at face-to-face meetings or remotely will not be tolerated under any circumstances. This also extends to posting or publishing comments online that risk bringing an individual or the school's reputation into disrepute.

Anyone exhibiting these behaviours will be formally warned by the school that this will not be tolerated and any future violation of this policy could then result in all future communications with the school being restricted to writing. The school may consider taking legal action as appropriate.

All members of the Camrose Primary School community have the right to work without fear of abuse or violence at all times.

If any parent / carer behaves in a manner that this policy outlines as unacceptable (such as abusive, aggressive, inappropriate or excessive contact, etc) the school may choose to take appropriate action in line with our legal position or forward a copy of this policy to appropriate individuals. This is to ensure that parents / carers are aware of expectations for future behaviour, the position of the school, our legal rights and protection, and any action that we might choose to take.